

GENERAL TERMS AND CONDITIONS OF USE

Use of the site

Welcome to our website, which can be accessed at the following URL address

www.codere.ch (hereinafter the "site").

These general terms and conditions of use govern navigation on this site and you accept them unreservedly from the moment you use the site. We may modify the general terms and conditions of use and other content and information included on this site at any time, in particular in order to comply with any new legislation and/or applicable regulations and/or in order to improve the site. Modifications come into force on publication on the site. We reserve the right to apply special regulations to specific services on this site.

If you have any questions about the site or these terms and conditions of use, please do not hesitate to contact us.

Contact

Conditions of access and use, availability of the site and its services

We do not in any way guarantee the accessibility and availability of the site, particularly in the event of technical problems. There is no guarantee that the data transmitted will be backed up or archived.

In the event of non-compliance with the general conditions of use, we may take immediate action, such as excluding the user from access to the services offered at any time and without warning and/or deleting all information, data and content that the user has published on the site.

Users undertake not to send non-targeted or unnecessary data to the site and, in particular, not to send spam or introduce computer viruses or other malicious programmes to the site or distribute them via the site.

We reserve the right to claim damages in the event of any damage suffered as a result of use of the site that does not comply with these conditions.

Intellectual property

The site and each of its components (such as brands, logos, titles, graphics, models, images, texts, videos, etc.) are protected as intellectual property in the name of the company or its partners. Consulting, downloading or copying the site or its components does not confer any rights (rights of use, intangible rights, etc.). Any use, reproduction, representation, copy, transmission (by electronic means or any other means), modification or linking of the site (in whole or in part) or of the elements that make it up, on any medium whatsoever, for purposes other than personal or non-commercial use is prohibited.

Data protection - Our commitment

We only collect necessary information. In order to be able to deliver a quality service and content that meet your needs, to be able to contact you following your request or to collect your opinion on specific pages, we may nevertheless need certain personal information.

We treat your personal data with care and ensure that your privacy is protected. Here are our three commitments regarding the confidentiality of your personal data:

- **We**
never share your personal data with third parties without good reason.
- **Responsible handling**
We protect and handle your personal information with care.
- **Transparent use**
We use your personal information solely for the purposes described below.

What personal information do we keep about visitors to the site?

When you use our website for information purposes only, i.e. if you do not register or provide us with any other information, we collect the data transmitted by your browser to our server (the "Server-Logfiles" or "log files"). Thus, when you visit our website, the following data, which are technically necessary for us to present the website to you, will be collected:

- The website visited
- The date and time of access to the site
- The quantity (in bytes) of data sent
- The source/reference from which you consulted our site
- The browser used
- The operating system
- The IP address used (if applicable: in anonymous form)

This information, combined with cookies, enables us to see how you use our site and our services and to identify your interests. This enables us to improve our site, our services and the targeting of our advertising.

Under no circumstances will the data be passed on or used for any other purpose. In any event, we reserve the right to check the server log files at a later date if there are concrete indications of illegal use.

IP address

We store your IP address to give you an overview of the IP addresses used to connect to your account and to check who has made any changes. This information is also used to strengthen the protection of your account against unauthorised access from other locations.

Making contact

Personal data is collected when you contact our services (e.g. via the contact form or by e-mail). This data is recorded and used for the sole purpose of responding to your request and to enable contact to be made and the corresponding technical administration to be carried out.

In addition, if the purpose of your contact is to conclude a contract, your data will be processed within the framework of the execution of the mandate and the legal provisions.

What personal information do we keep about our customers?

Name, address and place of residence

If you are a customer with us, we will probably store your first and/or last name. You are more than just a number to us and we want to be able to address you personally. We also need to know where you live so that we can send you your invoices or contact you if necessary or at your request.

Your email address

We store your email address so that we can send you important messages about your order, your account or changes to our services. We also keep you informed via newsletters about new developments at Infomaniak. If necessary, you can choose to unsubscribe from these.

Telephone number

We store your telephone number so that we can contact you in an emergency, give you advice or ask for your opinion.

Login details and customer number

We store your login details to secure access to your account and ensure that only authorised people can access your personal data. We also generate a unique customer number so that we can help you more quickly and efficiently.

When do we share your information with other parties?

Your data will only be shared with third parties in the following cases:

Providing or performing our services

We use external services for certain functionalities such as payment options, the display of videos and interactive maps or the sharing of content on social networks. Some of these tools collect personal information for the proper operation of the service. The conditions for data collection are defined by the third party. More details are available in the "Cookie use policy" section.

Improve our services, our site or our advertising

We use third party software to measure how you interact with our site and what you like about it.

Meeting a legal obligation

A court order may require us to share your information with the police.

Security

We take all appropriate measures to prevent your personal data from being mislaid, to protect it from misuse and unauthorised access, and to prevent it from being disseminated, altered or destroyed. This website uses SSL (Secure Socket Layer) or TLS (Transport Layer Security) encryption for security reasons and to protect the transmission of personal data and other confidential content (such as orders or requests for information).

You can recognise an encrypted connection by the string "https://" and/or the padlock symbol in the navigation bar.

However, the Internet is an open network, accessible to all, and therefore cannot be considered a secure environment. Furthermore, it is possible that data may be transferred via foreign and/or third-party networks with little protection. We accept no responsibility for the security of data during transfer over the Internet.

Cookie use policy

In order to make your visit to our website more attractive and to enable you to use certain functions, we use cookies on various pages. A cookie is a small text file that is stored by your browser on your terminal's hard drive.

Some cookies are deleted at the end of the browsing session, i.e. when you close your browser ("session cookies"). Other cookies, however, remain on your terminal and enable our company and our partners (third-party cookies) to recognise your browser the next time you visit (persistent cookies). If cookies are used, they collect and process user-specific information such as browser data, location data or IP address values individually. However, persistent cookies are automatically and systematically deleted after a predetermined period, which may vary depending on the nature of the cookie.

In some cases, cookies are used to improve browsing comfort on our site (for example, by remembering your preferred language or measuring the quality of your interactions with the site). Where personal data is processed by the cookies we use, this is done in accordance with the legal provisions.

We work with partners who help us to make our website more attractive. To this end, cookies from partner companies are also stored on your hard drive when you visit our website ("third-party cookies"). The following provides separate, individual information on the use of each type of cookie and the scope of the information collected.

Manage settings - Accept/refuse cookies

Please note that you can configure your browser so that you are informed of the presence of cookies and can decide individually whether or not to accept them, either on a case-by-case basis or more generally. The management of cookie settings is specific to each browser. Please refer to your browser's help menu to find out how to set the parameters.

[Find out more - Google Support](#)

However, the functionality of our website may be limited if you refuse the use of cookies.

For what purposes do we use cookies?

- Record users' sessions to make it easier for them to log in and remember their preferences.
- Display the site for the user in the correct language
- Manage sessions.
- To generate statistical data on how our visitors use our sites.
- Ensuring that certain functions work properly and are displayed correctly

Use of videos

This website uses the Youtube integration function to display and play videos from the "Youtube" provider, which belongs to Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA ("Google").

The extended data protection mode is used here. According to the provider, this mode does not save user information until the video or videos are played. If the integrated YouTube videos are played, "YouTube" cookies are used by the provider to collect information about the user's behaviour. According to the information provided by "YouTube", these cookies are used, among other things, to collect video statistics, improve user-friendliness and prevent abusive practices. If you are connected to Google, your information will be associated with your account when you click on a video. If you do not want Youtube to be able to associate this information with your profile, please disconnect before activating the video. Google saves your data (even for users who are not logged in) as user profiles and evaluates them. This evaluation is carried out in the manner described in Google's data protection declaration.

In addition to playing the embedded videos, simply visiting this website establishes a connection with Google's "DoubleClick" network, which may trigger other data processing operations over which we have no control.

Google LLC, based in the United States, is a member of the EU-US Data Protection Shield (Privacy Shield), the aim of which is to guarantee the protection of personal data transferred from a Member State of the European Union to the United States.

You can find further information on "YouTube" data protection in the provider's data protection declaration at policies.google.com/privacy

Web analysis service

- Google Analytics

This website uses Google Analytics, a web analysis service provided by Google LLC, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA ("Google"). Google Analytics uses small text files stored on your computer ("cookies"), which help us to analyse how users use the website. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States.

This site uses Google Analytics exclusively with the "_anonymizeIp()" extension. This extension anonymises the IP address by shortening it, thereby excluding any direct personal link with the user.

As a result of the extension, your IP address will first be abbreviated by Google in the Member States of the European Union or in the signatory states of the Agreement on the European Economic Area. Only in exceptional cases will the full IP address be transmitted to a Google server in the USA and then abbreviated there. In this case, the data is processed in accordance with Article 6(1)(f) in our legitimate interest in the statistical analysis of user behaviour and for optimisation and marketing purposes.

Google will use this information on our behalf in order to analyse your use of the website, to compile reports on its activity and to provide us with other services related to the use of the website. The anonymised IP address transmitted by your browser as part of the Google Analytics service will not be combined with any other data held by Google.

You can refuse the use of cookies by selecting the appropriate settings in your browser. In this case, you may not be able to use all the functions of this website.

You can also prevent Google from collecting and processing data about your use of the website (including your IP address) that is generated by the aforementioned cookie by installing the browser plug-in available under the following link :

<https://tools.google.com/dlpage/gaoptout?hl=fr>

As an alternative to the browser plug-in or for browsers on mobile devices, we invite you to click on the link below to set an opt-out cookie which will prevent any future data collection by Google Analytics (this opt-out cookie only works for this browser and only for this domain. Therefore, if you delete your cookies in the browser, you will need to click on this link again):

Deactivate Google Analyticsdeactivate Google Analytics

Google LLC, based in the United States, is a member of the EU-US Data Protection Shield (Privacy Shield), the aim of which is to guarantee the protection of personal data transferred from a Member State of the European Union to the United States.

Further information on how Google Analytics treats user data can be found in Google's privacy statement: support.google.com/analytics/answer/6004245.